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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Personal Information** | | | | | | | | | | | | | | **Postion Applied For:**  **Macau&IT Support** | | | | | |
| **Chinese Name** | **梁嘉涛** | | | | | **Gender** | | | **Male** | | | | | **Profile Picture** | | | | | |
| **Passport Name** | **LIANG JIA TAO** | | | | | **Nationality** | | | **China** | | | | |
| **English Name** | **Carto** | | | | | **Current Age** | | | **23** | | | | |
| **Date Of Birth** | **1996/01/08** | | | | | **Height** | | | **173cm** | | | | |
| **Marital Status** | **UnMarried** | | | | | **Weight** | | | **70kg** | | | | |
| **Address** | **No.163,LongJi Village,ShuangShui Town,XinHui City, GuangDong Province,China** | | | | | | | | | | | | | Current Salary**:**  **Salary Expectation:15000MOP** | | | | | |
| **Email Address** | [**leunghyling@yahoo.com.hk**](mailto:leunghyling@yahoo.com.hk) | | | | | | | | | | | | | | | | | | |
| **Mobile Phone** | **85363533042** | | | | | | | | | **Home** | |  | | | | | | | |
| **Wechat:** | **CartoLeong** | | | | | | | | | **Skype ID** | |  | | | | | | | |
| **Education** | | | | | | | | | | | | | | | | | | | |
| **Name Of School** | | | | **Major** | | | | | | | **From** | | | | **To** | | | | **Degree** |
| **GangZhou Vocational-technical School** | | | | **CNC Mould Fabrication** | | | | | | | **2011.09** | | | | **2014.06** | | | | **Technical Secondary**  **Education** |
| **Language Ability** | | | | | | | | | | | | | | | | | | | |
| **Language** | | **Chinese** | | | **English** | | | **Japanese** | | | | | **Cantonese** | | | | | **Other:** | |
| **Score(1-10)** | | **Listening:10**  **Speaking:10**  **Reading:10**  **Writing:5** | | | **Listening:7**  **Speaking:4**  **Reading:5**  **Writing:4** | | | **Listening:0**  **Speaking:0**  **Reading:0**  **Writing:0** | | | | | **Listening:10**  **Speaking:10**  **Reading:10**  **Writing:10** | | | | | **Listening:**  **Speaking:**  **Reading:**  **Writing:** | |
| **Working Experience** | | | | | | | | | | | | | | | | | | | |
| **Company** | | | **Position** | | | | **Location** | | | | | | | | | **Period** | | | |
| **HongJing Mechanical And Electrical Equipment Engineering Co., Ltd.** | | | **ELV System Technician** | | | | **Xinhui，Guangdong** | | | | | | | | | **2014.11~2016.01**  **2016.09~2018.05** | | | |
| **Job duty** | | | **1.Install security systems and assist upper level Installers with installations.**  **2.Establish positive contact with customer.**  **3.Prepare installation equipment.**  **4.Assist in the installation of Alarm security, CCTV, access control, and fire systems as required.**  **5.Attend and complete all applicable training including required E-Learning courses**  **6.Process necessary documentation.**  **7.Work toward proficiency in all job areas.**  **8.May install wireless systems independently**  **9.All other miscellaneous responsibilities and other duties as assigned.** | | | | | | | | | | | | | | | | |
| **Company** | | | **Position** | | | | **Location** | | | | | | | | | | **Period** | | |
| **GuangDong South China Communications CO. ,Ltd.** | | | **BroadBand Technician** | | | | **Xinhui，Guangdong** | | | | | | | | | | **2016.02~2016.09** | | |
| **Job duty** | | | **1.Install video, internet, and telephone in customers premise.**  **2.Perform repair and maintenance on multiple services including video, data and voice**  **3.Ensure and record correct RF levels and signal quality within required specifications on active outlets.**  **4.Educate customer on proper use of services and equipment, including channel lineups, and how to access online help.**  **5.Thoroughly understand and follow company policy.**  **6.Perform other duties as requested by supervisor** | | | | | | | | | | | | | | | | |
| **Company** | | | **Position** | | | | **Location** | | | | | | | | | | **Period** | | |
| **E-task Information Technology Co., Ltd.** | | | **ELV System Technician** | | | | **Macau** | | | | | | | | | | **2018.06-2018.09** | | |
| **Job duty** | | | **1.Install security systems and assist upper level Installers with installations.**  **2.Establish positive contact with customer.**  **3.Prepare installation equipment.**  **4.Assist in the installation of Alarm security, CCTV, access control, and fire systems as required.**  **5.Attend and complete all applicable training including required E-Learning courses**  **6.Process necessary documentation.**  **7.Work toward proficiency in all job areas.**  **8.May install wireless systems independently**  **9.All other miscellaneous responsibilities and other duties as assigned.** | | | | | | | | | | | | | | | | |
| **Company** | | | **Position** | | | | **Location** | | | | | | | | | | **Period** | | |
| **Smartone Mobile Communications (Macau) Limited** | | | **Data Centre Engineer** | | | | **Macau** | | | | | | | | | | **2019.04 ~ Presents** | | |
| **Job duty** | | | **• Provide 1st Level Engineering and Administrative support for network, Windows, and Linux based infrastructure and systems.**  **• Assist Technology Operations Engineering staff in day-to-day engineering and administrative duties.**  **• Assist Technology Operations Engineering staff in implementations, upgrades and patches of systems.**  **• Work as part of the NOC team in support of business objectives, troubleshooting issues and outages, program implementations and client requests.**  **• Manage trouble ticket queue, adhering to ITIL change and incident management processes.**  **• Create and maintain documentation for functional areas of responsibility including play books for other staff members of the NOC team.**  **• Assist in internal customer networking issues.**  **• Assist Information Security team in meeting all security compliance regulations and requirements. Includes documentation, log management and responding to audit requests.**  **• Provide general office IT support as needed** | | | | | | | | | | | | | | | | |